

Community Health Worker Registered Apprenticeship Testimonial – Unity Point Family Medicine East, Des Moines

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Why did Unity Point Family Medicine East decide to enroll in the CHW Registered Apprenticeship?

“The opportunity came at a great time as we were planning to transition a position from a person who did mostly developmental screening to a broader role to support patients and families. The Apprenticeship helped us put some structure to that transition and the training to support the CHW’s growth as an employee. We loved the idea of being able to support our patients and families with a community health worker. We knew it was needed and would be a great addition to our clinic, and we were right!”

What value did the experience bring to the CHW’s own growth in capacity; and to the services provided at the clinic?

“As it was a new role, the training helped Julie with the transition so she could envision her new role. The skills she gained are still in use, even several years later and the providers at the clinic love having a CHW to refer their patients to.

Bringing a CHW on board added so much value to our patient care and Julie was able to help with increasing the clinic from a 1 star rating to a 5 star space by helping patients with their SDOH.”

What would you like to share about the experience of participating in a US Department of Labor-approved Registered Apprenticeship program?

“The program was easy to navigate with the help of ICCC – they sent reminders when we needed to provide information. Even though it is an intensive program, it was well worth it. We saw a real benefit to having a nationally credentialed CHW on staff at the clinic. And, it was a wonderful growth opportunity and achievement for her!”

